

The Impact of Our Benefits

Portico Benefit Services' Report to 2025 Synod Assemblies

As the ELCA's benefit ministry, Portico is dedicated to helping our rostered ministers and church professionals live holistically healthy lives, so they can serve others with confidence and grace. Here is a visual recap of what our community of over 52,000 plan members experienced in 2024.

52,067
Members served by Portico



2,998

Text/Virtual Health Care Visits

To 98point6[®], and 699 of these were ELCA-Primary plan members new to our text-based primary care service.



198

Births & Adoptions

10th

Consecutive Year

Of our Customer Care Center being named a Center of Excellence by Benchmark Portal.



518
*Changes of Call**

1,199

Sword Health Enrollments

And nearly 26K total sessions in their Thrive, Move, and Bloom digital physical therapy and mobility programs.

15.17%

of Member Income

Saved for retirement, on average, by members sponsored in the Traditional Benefits Program, thanks to employer and member contributions.*

\$199K

Debt Paid Off

By members via LSS of Minnesota Financial Counseling, with over \$2.4M paid off since 2008.

16K

Members and Employers Invited to Participate

In our Benefits reExamined surveys, with more than 4,100 responses.*



39
*Beginning Disability Benefits***

\$209M
Made in Annuity Payments

And 515 retirements.



Nearly 10% of Our 10K ELCA Medicare-Primary Plan Members

Participated in the SilverSneakers fitness program with an average of 8 visits to a fitness center per month.*

We design our benefits to align with the needs of the church and seek to provide accessible support that enhances and improves everyday living and brings value to those who serve.

*Source: Traditional Benefits Program. All other numbers and percentages are drawn from across Portico's benefit programs.

**Total as of 2023; 2024 disability claims numbers have not been finalized.